

TERMS AND CONDITIONS ON ORDERING:

Orders are accepted 24 hours a day. Our customer service is available from 8:00 am to 4:00 pm (EST), Monday through Friday.

SHIPPING: Most orders will be processed and shipped within 2 business days. Shipments will be sent UPS ground unless the order qualifies for common carrier (truck).

WARRANTIES AND RETURNS: No returns will be accepted without prior authorization. Please call us at (317) 632-8315 or email us at orders@agmaas.com for instructions on how to obtain a return merchandise authorization (RMA). All items returned will be subject to a 25% restocking fee plus the freight to return to our warehouse.

DAMAGE IN SHIPMENT: All claims for material damaged in shipment must be reported to the delivering carrier; UPS driver, truck driver, etc. Please keep the original carton as this is often necessary to settle claims.

PRICING: Prices listed on the website are subject to change without notice.

NON-STOCK ITEMS: We occasionally receive orders for non-stock items. We are more than happy to source out these items and order them. However, when ordering these items we are not able to issue return authorization numbers for them. Once these items have shipped from the manufacturer, the order cannot be cancelled nor the items be returned.